

If a Student cancels or misses a lesson:

Make up lessons are offered at our studio – but they are not owed or guaranteed. Students may reschedule for any reason, as long as the tuition account is paid to date. However, we do prorate or offer refunds for lessons missed on the students' behalf: It is the student's/parent's responsibility to keep track of any missed lessons.

If a Teacher cancels or misses a lesson:

Another Teacher will substitute for that lesson (at the regularly scheduled time), or the lesson will be rescheduled at a mutually convenient time and as studio space/class time is available. Tuition account balances must be paid in full to be eligible for a make up.